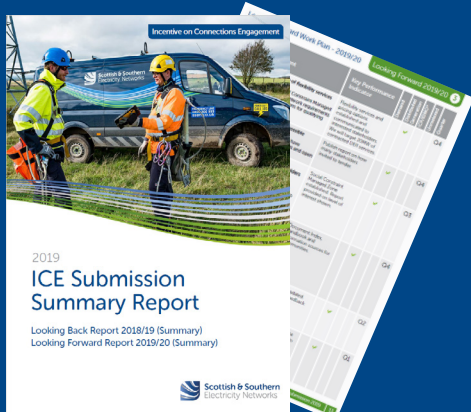


Connections Newsletter



We have published our ICE Submission Summary Report. This highlights our plans and commitments for the coming year and looks back at what we achieved last year.

We want your feedback!

Let us know your thoughts on what we have achieved by contacting

connectionsfeedback@sse.com

Commitments Update

New Structure

We have completed our Q1 commitment regarding our Connections Structure. A review was conducted, and the following was highlighted: As part of the new Target Operating Model, the end to end customer journey for connections customers is now the sole responsibility of the Connections Directorate. And this is shown in our amended Contact & Escalation Guide

[click here to view](#)

This gives clear accountability from initial application, through to quotation and then delivery of the connection for all market segments.

G98/G99

We committed to continue to help customers understand the new requirements for generators to comply with engineering recommendation G98/G99.

We have now provided new information on our website and created a Frequently Asked Questions document along with a dedicated email address for customer queries relating to G98/G99.

We will be hosting a G99 workshop in Perth on 21st August

[click here to register your attendance.](#)

Did you know?

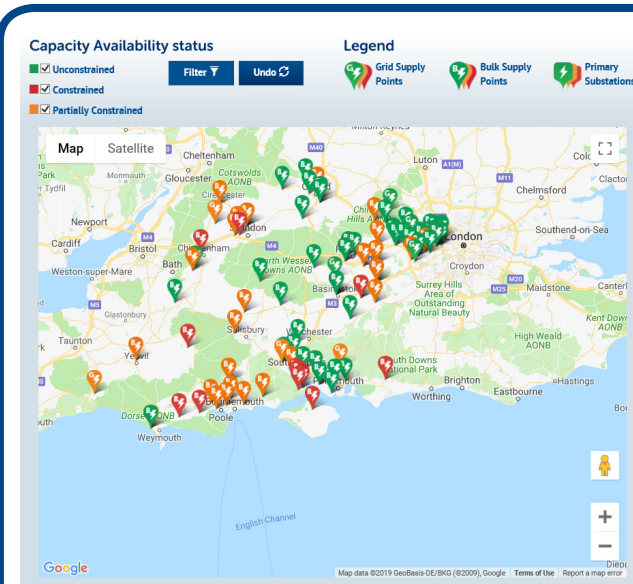
G59 and G83 Generator requirements are changing. Generators will need to provide more information and meet new requirements. Since 27 April 2019, G59 requirements have been replaced with G99 requirements.

System Wide Resource register

We have recently launched our interim solution for the System Wide Resource Register on the ENA website. This online resource provides a list of the data SSEN and other DNOs provide, where it can be located on each DNO website, whether a login/registration is required and finally any comments regarding the data provided to help customers compare and contrast across licence boundaries. We are continuing to work with DNOs, National Grid and the ENA to develop plans for an enduring solution. We want your feedback!

Please give us your thoughts on the interim solution on the ENA webpage to help us design our future System Wide Resource Register;

<http://www.energynetworks.org/electricity/futures/open-networks-project/der-information/overview.html>



HeatMap - UPDATE

We have now launched our NEW Generation Availability Heat Maps for guiding customers on where there is Capacity for Generation Connection.

Some of the new features: We have now included both thermal and fault headroom, information on existing SSEN reinforcement works & completion dates, TSO imposed constraints (e.g. SWAN, SOW, Transmission works), as well as an indication of how busy a site is with applications, and many more!

And of course, we have implemented a Traffic Light System that allows for more granularity on availability status, to help customers best tailor their Generation Scheme.



[Click here to check it out yourself!](#)

We welcome your feedback towards targeting additional improvements.

Appendix G Update

Following inherent time delays and risks for our customers associated with the Statement of Works Process, we worked with our customers, other DNOs and the TSO to develop a streamlined process Appendix G. This trial is available at a number of Grid Supply Points.

We completed our Q1 objective to: Provide Appendix G information for relevant Grid Supply Points on our website for our SEPD area. This is to help customers understand current constraints/restrictions we have on affected GSPs.

<https://www.ssen.co.uk/Connections/AppendixG/>

How have we been engaging with you?

EV Workshop

Our EV Readiness Manager Richard Hartshorn, DSO Lead Manager Steve Atkins and Connections Stakeholder Engagement Manager Sian Hughes attended the first Local EV Workshop hosted by the Greater South East Energy Hub for Enterprise M3 LEP.

Local Authorities

We liaised with Local Authorities across the South East region, National Grid & Industry Experts to discuss their energy plans and offered advice on what to consider from a DNO perspective and how we can help. We are keen to work with more Local Authorities to help them with the transition of EV. For more information please take a look at: EV guide, dedicated EV Account Managers listed in our Contact Guide or contact us for more information on events and meetings which may help.

All Energy 2019

Representatives from Commercial Connections, Flexible Connections, Procurement and Transmission exhibited for SSEN at All Energy 2019 in Glasgow. From a Connections perspective, the two-day event provided a platform for our stakeholders to discuss specific projects, policies and processes for both proposed and existing new connections with our Account Managers and Flexible Connections Designers. Equally Transmission and Procurement representatives were provided the opportunity to engage with Stakeholders from their respective businesses.

Smart Island Live

A ground-breaking event bringing together business decision-makers, and product innovators, from across the Isle of Wight and beyond with the following aims in mind. Promotion of green credentials, attraction of new customers and reminding existing client base that business's and groups are working together to demonstrate how working together the Isle of Wight can be a great and smart environment to live and work.

The Oxford EV Summit

Focused on dual themes of business development and thought leadership. The event brought together key leaders from across the electric vehicle and charging infrastructure industry.

SSEN were delighted to be sponsors of the summit. We also exhibited at the event and met lots of new and existing customers all keen to find out about our EV connection process.

CARES Conference

We supported and attended the CARES Conference 2019. The CARES Conference, managed by Local Energy Scotland, focuses on inspiring sustainability within community and local energy projects.

Scotland's ambition of 1GW locally owned generation by 2020 and 2GW by 2030 was at the forefront of this event and topics such as policy, funding, support, innovation, or more practical matters were discussed.

SSEPD happily support events like this and members of staff from our commercial team were there.



Keep updated by regularly viewing our Events Calendar!

Register to attend the events and surgeries we plan to host:
<https://www.ssen.co.uk/stakeholderevent/basicsearch/>

Engage with us online



SSEN Connections Engagement



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